

Conference Programs and Presenters

Wednesday, September 23, 2009 Pre-conferences

9:00 am – noon The Dynamic New ProQuest Experience - Jeff Cutler

There is no charge for this as it is being underwritten by the North Dakota State Library and Proquest.

Learn about the all *NEW* eLibrary: Publishing Timelines and Slideshows, Note Taking, Essential Content, Translation, and more. Get the latest on eLibrary Elementary and ProQuest as well.

Jeff Cutler is a Senior Account Developer/Trainer with ProQuest K-12. He received his B.S. in Marketing in 1988 from Brigham Young University and his M.B.A. in 1991 from Utah State University. Jeff has worked in the information industry for 16 years, selling and training public, academic, and K-12 schools with SIRS from 1993-2003, and as an Account Developer/Trainer with ProQuest since 2003.

1:00 pm – 4:00 pm Using EBSCOhost Resources - Kathy Kiely

There is no charge for this as it is being underwritten by the North Dakota State Library and EBSCO.

This training session will demonstrate key features of EBSCOhost such as effective searching, retrieving and manipulating results, cited references, subject searching, creating alerts and My Folder. There will be an overview of current available databases (including new databases) and interfaces, as well as support resources for research and training.

Kathy has been with EBSCO Publishing since 2002. She began working with EBSCO Publishing Customer Satisfaction, focusing on technical support in the Midwest and Northwest US regions. Prior to transitioning to her current role as Implementation Specialist, Kathy managed and developed the EBSCO Publishing Technical Support team. As an Implementation Specialist, Kathy's key responsibility is to familiarize customers with their EBSCOhost products and new features. Before coming to EBSCO Publishing, Kathy was an elementary school teacher and also conducted a variety of training sessions as a corporate trainer.

Thursday, September 24, 2009 10:45 am – Noon

Minitex Services and OCLC Update – Mark Wilhelmi & Bill DeJohn

This session will include a short update on Minitex budget, interlibrary loan, delivery and other services Minitex provide to North Dakota libraries. The other half of the session will include important developments in OCLC's products and services and a discussion of changes in OCLC's relationship with member institutions.

Mark Wilhelmi is a coordinator in the Bibliographic and Technical Services unit at Minitex. He received his MLS from Catholic University of America and has worked in both reference and cataloging. He has provided training, support, and consultation on the use of OCLC services in libraries throughout Minnesota and the Dakotas for over four years.

Since 1984, Bill DeJohn has been director of MINITEX Library Information Network, a publicly supported network of academic, public, state government, and special libraries in Minnesota, North Dakota, and

South Dakota that works cooperatively to improve library service for their users. Under DeJohn's leadership, MINITEX has built a strong program of training sessions, workshops and conferences on timely issues. DeJohn was named one of twelve recipients of the 2007 President's Award for Outstanding Service by University of Minnesota President Robert Bruininks.

Creating Digital Projects Using CONTENTdm – Sara Ring & Rachel White

Are you thinking about starting up a digital project at your institution? Attend this session and hear about the digital projects that the State Historical Society of North Dakota has begun using CONTENTdm, OCLC's digital collection management software. Minitex will provide an overview and demonstration of CONTENTdm and how it works and the State Historical Society of North Dakota will show some of their digital collections they have created using this software, talk about their collaborations with other institutions in the state, and share results of a pilot project they've been working on.

Rachel White is the Head of Technical Services at the State Historical Society of North Dakota. She has done metadata work, quality control, training, and project planning for the State Historical Society's component of the Digital Horizons project (<http://www.digitalhorizonsonline.org/>), and supervised metadata work for the Dakota Mosaic project, for which the SHSND received a grant from the National Historical Publications and Records Commission. She received her MLIS from Dalhousie University.

Sara Ring is a coordinator in the Bibliographic and Technical Services unit at Minitex. She has provided training, support, and consultation on the use of OCLC services in libraries throughout Minnesota, North Dakota, and South Dakota for over four years.

Emotional Intelligence: Raise the Bar on Service – Lauren Burnett

The intelligence of emotions, our ability to create empathetic exchanges, self-regulate and balance task and relationship, raises customer service experience levels. Take away techniques focused on the 5 Points of Connection and enhance staff retention by applying the ABC's of Empowerment and the ASAP Formula for Praise.

Lauren Burnett is president for the Center for Inner Quality and a nationally respected workshop presenter and coach. She develops staff and leaders at conferences, during staff days, and for system-wide training initiatives. Libraries and associations in Indiana, Oklahoma, Texas, Washington D.C., New Mexico, Ohio, Pennsylvania, Florida, Minneapolis and Georgia among others have gained skills to elevate service levels, increase work relationship productivity, manage unacceptable behaviors, work better under pressure and build team.

Basic Computer Trouble Shooting and Maintenance 101 – Damien Seese

Learn about the dos and don'ts of maintaining your computer and some simple things you can do when your computer misbehaves.

Damien Seese is Applications Developer and SharePoint Consultant for Nexus Innovations, Inc., an IT consulting firm that provides strategic answers to tough technology and management challenges. Prior to his current position, he trained and mentored support technicians on various computer hardware and software applications at Sykes. Raised in Mandan, ND, Damien now lives with his wife and two children across the river in Bismarck where he graduated from the University of Mary with a degree in Computer

Information Systems. Damien is involved in the community through various organizations including Toastmasters and the Dakota Thunder RC Club where he holds the office of President.

“Sidewalk Thoughts” & More on Writing & Publishing – Mickey Renner

Becoming a published author is an evolving experience. There are more choices for authors, including self-publishing or print on demand publishing. Renner’s book "Sidewalk Thoughts" was accepted by PublishAmerica. PublishAmerica is different than self-publishing in that there are no costs for the author, although marketing the book is up to the author. Mickey will provide first hand experience and discuss the process.

Mickey Renner was the librarian at Dickinson High School for 27 years. She retired from that position last spring and now teaches math at Dickinson State University during the school year. In the summer she works part-time at the Dickinson Public Library.

Thursday, September 24, 2009 1:30 pm – 3 pm

Theodore Roosevelt Digital Library: Making History – Sharon Kilzer

The Theodore Roosevelt Center is undertaking an ambitious project to digitize all the writings, photographs, cartoons, and ephemera of and about the twenty-sixth President of the United States. Roosevelt wrote more than any other president, and much of his correspondence and ephemera has never been mined - even by his most serious biographers. Gathering all his papers in one “virtual presidential library,”* and making them freely accessible and searchable online, will open new avenues for researchers and historians, as well as K-12 students and interested citizens. *[Note: Presidents before Hoover do not have physical libraries where their papers are collected.]

With experience and training in office administration and an ardent interest in history and the humanities, Sharon Kilzer brings passion and enthusiasm to the Theodore Roosevelt Digitization Project. She first learned of Theodore Roosevelt through his charge up San Juan Hill at the Medora Musical, and is delighted to complete the picture of this multifaceted and energetic personality who holds such a significant place in the history of our country. Sharon holds two Bachelor’s degrees from Dickinson State University and a Master of Arts from Franciscan University of Steubenville, Ohio.

ND Legislative History: Resources & Research – Marilyn Johnson & Rhonda Schwartz

Learn how to efficiently locate and effectively use a wide variety of print, microfiche, and online resources, resources which are available for researchers to utilize when compiling the legislative history of a North Dakota statute. Among the materials to be discussed and displayed will be: North Dakota Legislative Council interim background memorandums, interim committee minutes, and reports; bills; entries from House and Senate Journals; Legislative Assembly standing committee minutes, testimony from public hearings, and audio files; Attorney General opinions and letters; Governor’s statements; the sessions laws (the Laws of North Dakota); and the codes (e.g., the North Dakota Century Code).

Marilyn Johnson is the Research Librarian at the North Dakota Legislative Council Library in Bismarck.

Rhonda Schwartz, M.L.S., J.D., Ph.D., is the Library Director of the Thormodsgard Law Library and Assistant Professor of Law at the University of North Dakota School of Law, Grand Forks.

Become an Advocate for Your Library – Lauren Burnett

Make the most of opportunities to share your message; talk up your library; create a memorable impression; and contribute to positive organization recognition. Prepare for success as an advocate for library by turning one-on-one conversations into marketing opportunities. Leverage the strategy: identify your circle of influence; translate what you/your library offers into values that benefit those you serve; select talking points that grab attention; and create a 30 second one-on-one conversation.

For presenter information, see program description for “Emotional Intelligence: Raise the Bar on Service.”

Backup and Recovery 101 – Damien Seese

A look at the options available to protect your data and some simple things you can do to make sure your data is safe.

For presenter information, see program description for “Basic Computer Trouble Shooting and Maintenance 101.”

Savvy Searching for Senior Health Information Part 1 – Samantha Hewakapuge (3 hours in two parts 1:30-3:00 & 3:30-5:00)

This is an interactive, hands-on training designed for librarians working with senior patrons to assist them with their health information needs. Participants will be introduced to the services of National Network of Libraries of Medicine Greater Midwest Region; receive an overview of issues concerning access and utilization of health information as well as health information seeking behavior; learn how to evaluate health resources on the Internet; be presented with a listing of recommended consumer health resources and training programs with the senior patrons in mind; and be introduced to resources for creating a consumer health resource collection.

Samantha Hewakapuge is the Consumer Health Coordinator at the National Network of Libraries of Medicine - Greater Midwest Region (GMR). She is responsible for coordinating the consumer health program within the GMR's 10 states, including developing instructional materials, training librarians to provide consumer health information services, and promoting NLM's consumer health resources. She also oversees consumer health subcontracts awarded to libraries and community-based organizations. Prior to joining GMR she was a Health Sciences Librarian at Ohio University and the Outreach Information Specialist for the College of Pharmacy at the University of Arizona.

Thursday, September 24, 2009 3:30 pm – 5:00 pm

Browsers and Search Engines 101 – Damien Seese

A look at the most popular browsers and search engines and how to use them to effectively find the information you need.

For presenter information, see program description for “Basic Computer Trouble Shooting and Maintenance 101.”

Evolution Fact and Theory: Examining the Changing Face of Life – Dr. Michael Shaughnessy

Since the publication of the 'Origin of Species' in 1859, the theory of evolution and the concepts contained therein have generated significant advances in our understanding of the natural world, as well as tremendous controversies as related to the origins of humans. Evolution is both fact and theory. Much of the fact of evolution is demonstrable over even short periods of time. The applied theory of evolution has generated controversy, however, many of the perceived controversies stem from misunderstanding and misapplication of the actual theory.

Dr. Shaughnessy received a B.A. in 1991 from Colby College in Waterville, Maine majoring in Biology. He received his M.S. in Biology from Shippensburg University in 1993. In 2000, he earned a Ph.D. from the University of Oklahoma. His field of study is mammalogy/vertebrate biology with emphasis on anatomy, evolution and ecology. Dr. Shaughnessy conducts field research on mammals in Pennsylvania and has served as a curator at the National Museum of Natural History and the Oklahoma Museum of Natural History. Dr. Shaughnessy is presently serving as curator of the natural history collection at DSU.

The New Information frontier: Integrated Search and Discovery – Amanda Winseck

The internet has forever changed how we receive information. The many databases, e-journals, websites, etc is astonishing! Management of all these resources has become crucial and EBSCO has answers. EBSCO Publishing has created an Integrated Search tool to assist with multiple vendor searching as well as integrating additional e-resources. To partner even further a Discovery Service will soon be available that will provide libraries with a single, simple entry point for research and launch users into the entire array of a library's collection. The information is out there. EBSCO wants to get it to you efficiently. Please come to learn more!

Amanda Winseck is employed by EBSCO Publishing. EBSCO Publishing is a world leader in e-research for libraries, schools, hospitals, businesses and colleges. She has been working with K12 schools and public libraries for the past 5 years at EBSCO and previously with Baker & Taylor. She graduated from the Indiana University of Pennsylvania.

Savvy Searching for Senior Health Information Part 2 (3 hours in two parts 1:30-3:00 & 3:30-5:00)

See Part 1 description for details.

Friday, September 25, 2009 9:00 am – 10:15 am

Learning Commons – Rita Ennen and Dr. Stacie Varnson

Dr. Stacie Varnson of the Academic Success Center will join Rita Ennen to talk about their experience with moving towards a learning commons at Dickinson State University. The ASC and all related programming moved into the library at DSU in 2005.

Rita Ennen is Director of Library Services at Stoxen Library, Dickinson State University.

Dr. Stacie Varnson is Director of the Academic Success Center, at Dickinson State University.

How Can ALA Help Achieve Your Goals? – Michael Dowling, Director, ALA Chapter Relations

How can ALA help you, your library and your users during the next five years? Join ALA representatives for a discussion to let them know where ALA should be focusing its energy to help you and the libraries in North Dakota. ALA members and non-members are encouraged to participate.

Michael Dowling has been Director of ALA's Chapter Relations Office and International Relations Office since 2001. He previously was Deputy Director of ALA's Reference and User Services Association. Michael received his Master's in Library Science from the University of Maryland. Before joining ALA, he was the Director of Monroe Public Library in Wisconsin, and a reference librarian at Temple University's branch campus in Tokyo.

Web-Based Library Automation – Bart Eby

Librarians, IT coordinators, and Administrators are invited to attend a presentation discussing Web-based library automation. Libraries today go beyond a brick building in one location. The OPAC (Online Public Access Catalog) allows patrons to search the catalog, access their accounts, reserve items, and more. Federated Searching is a valuable feature which opens a world of information, providing the library user access to online databases and other web resources. Web-based library software provides a richer experience for the end user and for the library staff. Join us to learn more about how you can benefit from Web-based library software.

Bart Eby is currently employed as the National Sales Manager for Book Systems, Inc. He has worked in the library industry for 9 years as a Library Automation Consultant, providing services for school, public and special libraries. Bart can be reached at bart@booksys.com or 800-219-6571.

Book Systems, based in Huntsville, AL, has been an innovator in the library automation industry for over two decades. They provide affordable, comprehensive Web-based library and textbook management solutions that deliver more features and demand fewer resources. For more information visit <http://www.booksys.com>

OneBook Programs Finding Common Ground in North Dakota – Kristen Borysewicz

Common reading programs are gaining in popularity whether they happen on college campuses, in urban or rural communities, and even as part of conferences! At this session we will discuss Big Read programs sponsored at the state and federal level and open up the discussion for participants to share their own initiatives. Speakers include those currently running such programs and those who are preparing for next year's round of grant funding. We'll share our stories and perhaps inspire you to try a OneBook program at your institution.

Kristen Borysewicz has worked at a variety of libraries in the Grand Cities since 1994, from military to public to higher education. No matter the library, she most enjoys interacting with patrons via programming and outreach. At UND, she currently serves on a Big Read committee to apply for 2010-2011 federal funding.

Learning Objects InfoHelp 2gO – Char Myhre

Looking for another way to get help information out on the Internet? Try developing learning objects using social networking and other technology tools to accomplish the task.

Char Myhre is currently the Educational Services Librarian at the NDSU Libraries. Her background experience includes four years as the Life Sciences Librarian at NDSU, ten years as a Health Sciences Librarian, five years as a public library reference librarian, 2 years as a curriculum librarian, and three years as a K-12 school librarian and foreign language teacher.

Friday, September 25, 2009 10:45 am – noon

Intellectual Freedom Panel Discussion

Join a lively discussion of censorship topics moderated by Victor Lieberman (Academic & Special Libraries Section Chair) and Christine Kujawa (Intellectual Freedom Committee Chair). Leading the panel are Dickinson State University biology professor, Dr. Michael J. Shaughnessy, Jr.; bestselling author and NDLA conference keynote speaker, John Berendt; Beulah Public High School librarian and IF committee member, Kathy Jo Cline; and UND School of Law Library Director and Assistant Professor of Law, Dr. Rhonda Schwartz.

Panel members will field questions and discuss topics relating to issues surrounding the availability of literature and scholarship that may, from time to time, be removed or excluded from public or academic library collections, or otherwise be made unavailable to the public. With panelists' broad range of backgrounds and expertise, this discussion promises to be a lively and thoughtful conversation on these issues from a variety of standpoints.

Murder in the Library – Eileen Kopren

The presentation will center on the "Murder in the Library" event that held at Stoxen Library at Dickinson State University in April, 2008. Find out what they did, what worked, and what didn't! "Murder events" in other libraries will also be discussed.

Eileen Kopren has been a Public Services Librarian at Dickinson State University for 34 years and an NDLA member for many of those years.

Go Viral on ActivityVine – Melinda Drellack and Jason Weekley

Take full advantage of the new web 2.0 technologies by integrating social networking into your group or activity. Learn how social networks allow us to connect and collaborate with others of similar interests. This widely used method of communication amongst our students should be used as an educational tool to advance the goals and objectives of your group. See how ActivityVine.com can provide the portal for you to take advantage of these new technologies and how quickly and easily you and your students can be connecting with each other and with those of similar interests.

Melinda Drellack and Jason Weekley saw the need to develop a social network to connect individuals involved with school activities to improve education by meeting the changing needs of our students. Melinda graduated with a B.S. Degree in English Education and a B.A. Degree in English from MSUM.

She is currently pursuing a Master's in Education with an emphasis on Library and Information Technologies from VCSU. Jason has a B.S. Degree in Finance from MSUM and a Business Education certification from Concordia College, Moorhead. Jason has spent the last eleven years teaching and working in a variety of roles.

Stop Walking on Eggshells: Stand up! Speak up! – Lauren Burnett

Tip-toeing around others is no fun and ineffective. Identify four egg-approaches and the effect on self/others. Send a more confident message by learning techniques to positively assert what you want and need. Take away five steps to set boundaries; benefit from the "Impact of 'I' messages ; and explore the five aspects of presenting an Assertive Physical Presence.

For presenter information, see program description for "Emotional Intelligence: Raise the Bar on Service."

E-Rate Basics for Public Libraries – Al Peterson

Does E-Rate confuse you? Does E-Rate make you I-Rate ? This workshop will provide an overview of the Schools and Libraries Program of the Universal Service Fund, commonly known as "E-Rate." The category of Telecommunications Services will be examined and ways of applying for Telecommunication Services will be introduced.

Al Peterson is the Training Coordinator at the North Dakota State Library. He is also the state technology plan approver and E-rate coordinator for public libraries. He holds a Masters of Science in Library Science from Clarion University of Pennsylvania. Al has been employed with the North Dakota State Library since July 2000.

Flicker Tale Luncheon with Speaker David Slonim - "Nostrils: Their Importance"

David Slonim has been drawing and making up stories since he was a kid growing up in New Jersey. Thanks to his elementary school art teacher he worked with papier-mache, puppetry, stained glass, ceramics, 2-D and clay animation films by age 11. "Mrs. Hulsizer invited some of us to hang out in her art supply closet during lunch and make stuff while she munched tuna sandwiches and cracked us up with stories about her dogs. It was great."

David continued writing stories and making films, puppets and costumes through junior high and high school, going on to study illustration at Rhode Island School of Design. After about ten years creating images for clients like Tony's Frozen Pizza, UPS, and T.G.I. Friday's, he was asked to illustrate his first children's book. At about the same time, he began exhibiting fine art oil paintings in art galleries and exhibitions nationally.

David now divides his time between oil painting and creating children's books. He lives in Indiana with his wife Bonnie, their four children, and a dog who matches the carpet.

Friday, September 25, 2009 2:00-3:15 pm

Hanging with Dave – David Slonim

Join author/illustrator David Slonim as he discusses different techniques and steps involved in the creative process and the development of a character for Children's Literature. Participants will be asked to actively participate in the development of a character from start to finish.

Introduction to Book Repair: What Every Librarian Needs to Know - Eric Stroshane

Repeated circulations, day-to-day handling, shelving, and photocopying can take its toll on library books. Book repair is an often overlooked skill many librarians need to maintain their collections. Participants will learn about book structure and get an introduction to the history and philosophy of book conservation. There will be a hands-on portion in which basic repair procedures such as paper mending, tipping in loose pages, and hinge tightening will be taught. A bibliography of additional resources and information about where conservation materials can be purchased will be provided. (Limited space available.)

Eric Stroshane is the Head of Public Services at the North Dakota State Library where he spends his lunch breaks quietly sobbing over how patrons abuse the books. He was trained in the mystical arts of book conservation at the E. Lingle Craig Preservation Laboratory in Bloomington Indiana while pursuing his MLS.

North Dakota State Library Grants – State Library Staff

State Library staff will present information on how to apply for State Library grants and answer questions about the current grant round.

Collaboration: What makes it work? – Maureen Regan

The goal of every library media specialist is to become a full partner with the classroom teacher in instructing students. Building a successful collaboration means having the right resources in place and making sure teachers and instructional specialists know how to use them. In this presentation Follett Software will present some field-tested pointers for integrating the library into the classroom using Destiny Library Manager.

Maureen Regan is a Sales Executive with Follett Software. She specializes in working closely with school libraries and districts to establish customized systems for library management which maximize collaboration and student achievement.

Is it all online for free? : Free databases and electronic resources for your library – Jennifer Jenness

In this age of digitization and increasing access, more and more resources are freely available online. In this session, we'll be examining the wealth of free (and valuable!) resources that are available, and how you can use these online collections to enhance the electronic resources you offer.

Jennifer Jenness is the Electronic Resources Librarian at Allen Memorial Library at Valley City State University as well as an Assistant Professor in Communication Arts.

Post-conference Saturday, September 26, 2009 9:00 am – noon

Summer Reading Programs: Ideas, Discussion, and Fun! - Adam Emter

This workshop will help your library plan, promote, and host a successful summer reading program. Topics include hosting a kickoff event, engaging your community, activity ideas, and, of course, the 2010 theme, “Make a Splash - READ!” Don't forget to bring your thinking cap!

Adam is the Public Awareness Coordinator at the North Dakota State Library, where he has been employed since November 2005. He is the North Dakota representative to the Collaborative Summer Library Program (CSLP), a consortium of forty-six states dedicated to providing quality summer reading program materials and resources. Adam holds a B.A. in History/Political Science from Jamestown College.